



## **1. Partners of Agreement**

This contract is between  
GForce Servers and client.

## **2. General**

GForce Servers is a company delivering various hosting products.

All servers are prepaid. If you do not follow the terms and rules of this license agreement your service may be ended either before the expiring date of your services or before your credits are spent.

GForce Servers reserves themselves the right to add or alter any regulations, in this license agreement, as they seem fit.

## **3. Ordering the services**

When ordering a service of GForce Servers, the client engages himself to provide the correct and up to date information (Name, E-Mail, etc.)

Incomplete order applications will not be accepted. The customer may not place an order for someone else but himself.

If GForce Servers, at any time, reveals that the information given is faulty. The services will be immediately suspended without any refund.

Once the service is ordered and paid, the customer will not be able to undo the purchase. This applies for renewal of services as well.

GForce Servers reserves themselves the right to choose which contract they wish to, or do not wish to accept.

## **4. Payment**

GForce Servers offers the following options of payment:

Paypal

Internation Bank Transfer (IBAN)

When payment has been registered the account will be activated.

## **5. Account**

The customer will be the owner of his account and have full control over the server.

The client is sole responsible for the actions taken with his account.

## **6. Usage**

Excessive usage of system resources by users will be stopped. In practice this means that with normal usage the server can be used unlimited, however an individual or clan will be warned if it uses an excessive amount of resources.

The customer may not change the number of max-players (= slots) to a higher number than what is agreed upon.

The customer is not allowed to upload any copyrighted material, to the server, without the permission of the owner.

The customer is not allowed to upload and install any modifications which have a negative effect on the server performance.

The customer is not allowed to upload files which have no connection to the functionality of the rented server.

The customer does not need to update any server software. GForce Servers takes care of updating the servers when new updates are made available.

You may not use the GForce services for any abusive activities on the internet.

GForce Servers reserves an absolute right to determine for itself what is abusive, pornographic, offensive, or inappropriate and will terminate the service in the event it deems any use to violate the said policy.

Any use or attempted use of system to engage in software piracy or other illegal activities will result in an immediate termination of service.

If any use of ethnical, sexual or other forms of discrimination is somehow affiliated with the use of the server the account will be terminated.

Credit based servers that have not been paid for a period of 30 days will be removed. However GForce Servers reserves himself the right to remove it directly after the payment has expired as they see fit.

## **7. Reliability**

Access to the server will be available through the GForce GamePanel. GForce Servers liability is to make sure that the default server configuration is working.

If the server or a special feature is not available at one location or operating system, GForce Servers may fulfill the obligation to offer that feature by moving the server to another location or operating system.

Temporary downtimes due to the maintenance of security may be done at any time without being announced.

GForce Servers is not liable for inconsistencies in the latency to the server. GForce Servers is not liable for any downtime caused by factors which are not within their control, such as internet latency or other similar factors.

If a downtime is caused by some internal error on GForce Servers extent, customers will be compensated.

System backup is not guaranteed and each client therefore agrees to maintain a backup copy of his or her modifications, server configurations or any other important information, and to store the same on his or her own computer.

## **8. Support**

Support will only be given to the account owner.

Support will only be given on the services that GForce Servers offers.

Support will not be given on modifications to servers, which GForce Servers does not provide.

## **9. Abuse**

In case of abuse GForce Servers reserves themselves the right to suspend, or even terminate the services, as they see fit!

Especially servers aiming to damage the reputation of GForce, its associates or affiliated companies may be taken offline or suspended.

## **10. Backups**

GForce have backups to cloud servers via GamePanel for free for some games. It just backup server files no MySQL databases. If game server doesn't include backup for free and client didn't buy it, GForce doesn't take any responsibility for data loss.

If client lose backups that are not on cloud GForce doesn't take any responsibility for it.

For VPS server you need to create manually backups. If you lose any files GForce doesn't take any responsibility for it.

## **11. Refund**

We offer 48h refund you just need to open ticket.

## **12. VPS servers**

Resource Usage Limits

All our VPS clients require to keep CPU Fair Share Usage.

Don't Use I/O intensive applications which affect server operations

We Don't allow illegal Torrents,TOR, P2P, Adult Content, Public Proxy, Public VPN, Mass Mail, Bitcoin mining, DDoS Outgoing, Any Hacking Attempts

We also have right to suspend your VPS if your IP gets blacklisted

Do we allow Gameservers etc Minecraft?

Yes. But make sure to keep CPU fair share usage

Load can be 1.80 every 15 minutes.

### **13. Game Reseller (VPS servers)**

GForce Servers will install for you GamePanel and server files.Also we will configure it.

We will not give support for your servers like some errors or something else.Servers will work on default mod.

If you need support for errors we can do it for a fee.